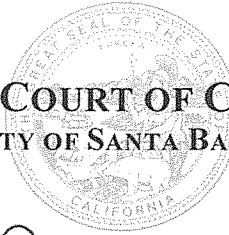


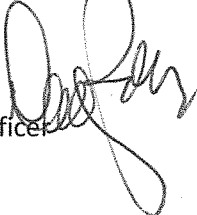
Judge Patricia Kelly
Presiding Judge

SUPERIOR COURT OF CALIFORNIA
COUNTY OF SANTA BARBARA

Darrel E. Parker
Court Executive Officer



To: All Court Users

From: Darrel E. Parker
Court Executive Officer 

Date: January 5, 2017

Subject: **ALERT: Odyssey Case Management System - Scheduled Outage January 13, 2017**

On Friday, January 13, 2017, the Court's Civil Case Management System, Odyssey, will have a planned countywide outage. The outage is necessary as the Odyssey system expands to support our Criminal, Traffic and Juvenile case types. This means that Civil Court staff will have absolutely NO ACCESS to any information in Odyssey in any/all case types on that date. The Portal will be unavailable and kiosks located in the lobbies for the public to use will also be down. This is a full outage affecting all Civil Divisions of the Superior Court.

As a result, although e-filing will still be *accessible to e-filers*, **e-filing will NOT be accessible to the Court staff for processing**. The Court will have NO ability to process documents submitted on Friday, 1/13/17 until **at least Saturday, 1/14/17**, when Odyssey is expected to be fully functional. It is possible that, with Odyssey unavailable, e-filers may encounter issues submitting through their E-Filing Service Providers.

The Court recommends that users do not e-file on Friday, 1/13/17. Instead, documents should be submitted through e-filing on Thursday, 1/12/17 or on Tuesday, 1/17/17. (Monday, 1/16/17 is a court holiday.)

The court will be able to accept limited filings over the counter on Friday, 1/13/17. We will, of course, take in Restraining Orders. In addition, we will take new Complaints and Petitions. Fees for the new Complaints and Petitions will be held until the documents can actually be processed once Odyssey is restored to full operating capability. The Court recommends that filing of new cases be handled on Thursday, 1/12/17 or Tuesday, 1/17/17.

Our Records Departments will have very limited access to court records. The Court suggests that customers seeking copies of court documents do so on Thursday, 1/12/17 or Tuesday, 1/17/17. Availability of forms packets will not be affected and will be available for sale on Friday, 1/13/17.

We apologize for any inconvenience that this outage may cause for all Court users. We appreciate your patience while we transition into the future with the new Odyssey Case Management System.